



## NEW CAREER OPPORTUNITY

Build your career with Kraken Robotics.  
Make a difference to others.

If innovation drives you, and you want a career that makes a difference to the world, helping humanity overcome the challenges in our oceans – safely, efficiently, and sustainably – then come join us at Kraken Robotics.

[www.krakenrobotics.com](http://www.krakenrobotics.com)

## IT Support Specialist

Based at Kraken Robotics (UK)  
Full-Time – Permanent | Job Reference: KRSUK-2023-09

### ROLES AND RESPONSIBILITIES

The role will be based in Kraken's Aberdeen facility, providing IT support services to the office as well as to the wider Kraken group and reporting to the IT Data Manager whilst also taking direction from the IT & Data Management Support Specialist based in Aberdeen.

### KEY RESPONSIBILITIES:

- Administer Windows and Linux based systems.
- Provide technical support to users remotely and in-person.
- Maintain, troubleshoot, and administer the use of local area networks (LAN), wide area networks (WAN), virtual private networks (VPN), and wireless networks (Wi-Fi). Perform routine technology maintenance, backups, reports, and notices.
- Continuously monitor and troubleshoot network and systems stability and performance.
- Assist with planning and coordination of IT-related purchases.
- Administer virtual machines in Hyper-V and VMware environments.
- Manage user accounts in Microsoft 365.
- Administer Microsoft 365 environment including Azure AD, Exchange Online, and SharePoint.
- Administer other cloud-based services such as Asana, Slack, etc.
- Document technical solutions to identified issues.
- Backup and synchronization of project data.
- Monitoring disk usage and performing cleanup as required.
- Other related duties in the IT department.

### QUALIFICATIONS AND EXPERIENCE

- Must be academically eligible. (Possess a degree in Computer Science, Information Technology or a related discipline.)
- Previous experience in an office setting would be considered an asset.
- Familiarity with Microsoft Office 365 administration, SharePoint, Teams, and Azure Active Directory.
- Experience with Windows 10/11, Server 2016, and Linux operating systems.
- Experience with virtualization packages such as Hyper-V and VMWare.
- Knowledge of Local Area Network (LAN) configuration, network protocols and equipment.

- Familiarity with cloud-computing technologies.
- Familiarity with industry standard virtualization environments.
- Basic scripting

## PREFERRED SKILLS

- Exceptional communication skills.
- A team-oriented attitude with the ability to work well independently.
- A passion for problem-solving and troubleshooting.
- Exceptional organisational and interpersonal skills.
- Self-motivated with a pro-active approach and committed to continual improvement.

## ADDITIONAL NOTES

- Carry out any other tasks as required and within the competence of the job holder.
- This position is based in the UK. Must be legally eligible to work in the UK.

**TO APPLY:** Email your latest CV, stating job reference **KRSUK-2023-09** to: [careers@krakenrobotics.com](mailto:careers@krakenrobotics.com)

## Why come work at Kraken Robotics...



**Want to apply your skills, knowledge and expertise to push the boundaries of underwater intelligence – which help governments defend and make our oceans safe, or ensure critical offshore energy and communications infrastructure is installed and maintained efficiently?** If innovation drives you, and you want a career that makes a difference, helping humanity overcome the challenges in our oceans – safely, efficiently, and sustainably – then come join us at Kraken Robotics.

Kraken Robotics offers a unique career opportunity to work with an internationally recognized leader in ocean technology that is harnessing our world class talent to provide superior subsea solutions for global security, environmental, and scientific challenges. Our highly talented team design and manufacture technology platforms for NATO navies and commercial clients throughout the world and provide acoustic 3D Synthetic Aperture Sonar (SAS) data solutions and imaging in the offshore energy sector with increasing focus on offshore renewables.

Kraken offers an attractive and competitive compensation package designed to reward our team for a job well done. With locations around the world, we support remote working packages and encourage professional and cultural collaborations. Kraken is an equal opportunity employer focused on promoting diversity, equity, and inclusion and we value the diversity of our team that contributes to our company growth and development.

**To find out more about Kraken Robotics, and discover other exciting career opportunities, visit our website, or follow us on social media:**

<https://krakenrobotics.com/about/careers/>

