



NEW CAREER OPPORTUNITY

Build your career with Kraken Robotics.
Make a difference to others.

If innovation drives you, and you want a career that makes a difference to the world, helping humanity overcome the challenges in our oceans – safely, efficiently, and sustainably – **then come join us at Kraken Robotics.**

www.krakenrobotics.com

Quality Management Coordinator

Based at Kraken Robotics Headquarters in Mount Pearl, NL, Canada
Full-Time – Permanent | Job Reference: KRSI-2023-35

ROLES AND RESPONSIBILITIES

As a Quality Management Coordinator, you will be working in dynamic team environment and be interested in contributing to the direction of future Kraken products. We are seeking an enthusiastic and dedicated team player to join our Quality department. This position is based out of our office in Mount Pearl, NL, Canada.

Responsibilities will include, but not limited to the following;

- Review and build upon the company's quality management standards by overseeing the development, implementation, and maintenance of a leading quality management system.
- Build upon and maintain company quality documentation, such as quality manuals and quality procedures.
- Document quality assurance activities with internal reporting and audits.
- Develop new standards for production and design, with improvements as needed, and create testing protocols for implementation across all business lines.
- Ensure that products and processes comply with requirements of the quality management system.
- Investigate customer complaints due to product and/or service quality, including ongoing contact with suppliers, customers, engineering, customer service and sales as well as the production group.
- Proactively investigate trends in non-conforming products and/or services.
- Root-cause analysis, corrective actions, follow up and reporting.
- Set requirements for suppliers and monitor their compliance to company standards.
- Supervise inspectors and provide guidance and feedback.
- Identify training needs and take action to ensure company-wide compliance.
- Pursue continuing education on new solutions, technology, and skills.

QUALIFICATIONS AND EXPERIENCE

- Degree or Diploma in a relevant field such as Quality Management.
- Minimum 5 years quality experience in implementing and/or maintaining quality management systems in the manufacturing industry.
- Demonstrated knowledge of best practices, version control practices, and defect management practice.

- Experience with ISO 9001-2015 required; auditor, auditor management, program creation/implementation/maintenance.
- Knowledge of standard HSE requirements and practices in the manufacturing and offshore services industry considered an asset.
- Professional certification such as Six Sigma, Quality Engineer, or Quality Auditor considered an asset.
- Must possess effective verbal, organizational and written skills.
- Strong problem solving and decision-making abilities.

TO APPLY: Email your latest CV, stating job reference KRSI-2023-35 to: careers@krakenrobotics.com

Why come work at Kraken Robotics...



Want to apply your skills, knowledge and expertise to push the boundaries of underwater intelligence – which help governments defend and make our oceans safe, or ensure critical offshore energy and communications infrastructure is installed and maintained efficiently? If innovation drives you, and you want a career that makes a difference, helping humanity overcome the challenges in our oceans – safely, efficiently, and sustainably – then come join us at Kraken Robotics.

Kraken Robotics offers a unique career opportunity to work with an internationally recognized leader in ocean technology that is harnessing our world class talent to provide superior subsea solutions for global security, environmental, and scientific challenges. Our highly talented team design and manufacture technology platforms for NATO navies and commercial clients throughout the world and provide acoustic 3D Synthetic Aperture Sonar (SAS) data solutions and imaging in the offshore energy sector with increasing focus on offshore renewables.

Kraken offers an attractive and competitive compensation package designed to reward our team for a job well done. With locations around the world, we support remote working packages and encourage professional and cultural collaborations. Kraken is an equal opportunity employer focused on promoting diversity, equity, and inclusion and we value the diversity of our team that contributes to our company growth and development.

To find out more about Kraken Robotics, and discover other exciting career opportunities, visit our website, or follow us on social media:

<https://krakenrobotics.com/about/careers/>

